

Congress of the United States
House of Representatives
Washington, DC 20515-0505

September 26, 2012

Mr. Brian L. Roberts
Chairman and Chief Executive Officer
Comcast Corporation
One Comcast Center
Philadelphia, PA 19103-2838

Re: Comcast layoff of over 400 jobs in Sacramento

Dear Mr. Roberts:

I am writing to express my deep concern over the announced closing of a call center in Sacramento, which will result in a permanent mass layoff of 400 workers in the area.

Comcast is a successful and profitable company, even in these troubled economic times. In fact, Comcast recently reported record annual profits of over \$4.2 billion due to the increased market demand for high-speed internet services. As one of our nation's largest companies, I believe that Comcast should be a leader in helping turn the economy around by providing good paying, middle class jobs in our local economy.

The Sacramento region would be greatly impacted if Comcast follows through with its decision to close down its Sacramento call center, leaving 400 people without jobs in the region. The call center provides local consumer assistance to over 250,000 Comcast subscribers in Sacramento alone, and many more throughout Northern California. The Sacramento-area location has been very successful for Comcast, providing specialized customer service for a number of years. Comcast's decision to cut these jobs is incredibly disappointing because the company has been a partner to many local organizations in the Sacramento community.

The layoffs announced will start on November 30th and end December 28th, sending local residents into unemployment during the holiday season. These employees deserve better. The Comcast workers in Sacramento are highly-skilled and trained, and perform quality jobs that benefit Comcast's customers in the area. It is clear that Comcast employees are a key element in the company's success, and Comcast should keep its commitment to them.

I urge you to reconsider the movement of these jobs out of Sacramento. Thank you for your consideration.

Sincerely,



DORIS O. MATSUI
Member of Congress

CC: Mr. David L. Cohen, Executive Vice President, Comcast Corporation
Ms. Melissa Maxfield, Senior Vice President for Federal Government Affairs, Comcast Corporation
Mr. Joe Trahern, Senior Director for Federal Government Affairs, Comcast Corporation